

PROMOTIONAL OFFER TERMS AND CONDITIONS (TERMS)

1.	Name of promotional offer	LookSee Future Use Promotional Offer (Offer)
2.	Promoter	The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)
3.	Offer start time and date	00h00 on 1 November 2024
4.	Offer end time and date	23h59 on 31 March 2025
5.	What we are offering	We are offering you the opportunity to receive R5 000 cashback when you use the Future Use Benefit on your Standard Bank Home Loan account to finance the purchase and installation of a LookSee solar system (system), during the Offer Period.
6.	Who qualifies for the Offer	You must: <ul style="list-style-type: none"> a) be the homeowner of a property in South Africa that is financed by a Standard Bank Home Loan account that is in good standing; b) be FICA compliant; and c) have access to the Future Use Benefit on your Home Loan account.
7.	How to accept the Offer	During the Offer Period: <ol style="list-style-type: none"> 1. You will receive a WhatsApp and/or phone call from a LookSee Customer Care Consultant to discuss the Offer with you. 2. Should you wish to take up the Offer, the consultant will make an appointment with you for a site visit by a LookSee Energy Advisor. 3. The LookSee Energy Advisor will finalise a quotation for the appropriate system. 4. On receipt of the final quotation, you must pay the deposit and make a booking for the installation of the system. The outstanding amount is due on completion of the installation. 5. You will receive a Certificate of Compliance (COC) for the installation when it is completed, and you have paid the outstanding amount due. You will be eligible for the R5 000 cashback when you receive the COC.
8.	How many times you can accept the Offer	Once per site on which the system is being installed.
9.	How you will receive the Offer	The cashback amount of R5 000 will be paid into the Standard Bank account that is debited for your Home Loan instalments.
10.	Other terms	This Offer only applies to the installation of a solar system through LookSee and excludes installed backup systems (through LookSee or otherwise) or to any other use of the Future Use Benefit. Access to your future use benefit will be subject to Standard Bank's credit assessment procedures.

11. GENERAL

- 11.1 Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 11.2 We are the promoter of the Offer. Any reference to **we/us/our** includes our sponsors and agents, depending on the context.
- 11.3 By participating in the Offer, you agree to be bound by:
- 11.3.1 the Terms;
 - 11.3.2 the terms and conditions of any of our products or services that you sign up for as part of the Offer; and
 - 11.3.3 any supplier terms and conditions (if applicable).
- 11.4 The Terms apply to the Offer and to all information (including promotional or advertising material that is published) about the Offer.
- 11.5 **We must process your personal information to make the Offer available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: <https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement> for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not participate in the Offer.**
- 11.6 **We are not responsible for any loss or damage which you or any third party may suffer because you took up the Offer.**
- 11.7 **We are not responsible if you are not able to take up the Offer for any reason, including an interruption in services or a technological failure.**
- 11.8 **We reserve the right to amend the Terms.**
- 11.9 **We can end the Offer with immediate effect with or without notice to you. If this happens, you waive (give up) any rights you may have against us and you will have no claim against us.**
- 11.10 If there is a dispute in respect of the Terms or the Offer, our decision is final and binding and no correspondence will be entered into.
- 11.11 The Offer is a standalone Offer and you are not permitted to use it together with any other offer or campaign promoted by us for the purpose of getting more benefits.